

MINUTES OF THE OPEN MEETING OF THE LAKERIDGE HEALTH BOARD OF TRUSTEES HELD ON THURSDAY, NOVEMBER 21, 2024 (47 LIBERTY STREET, SOUTH, BOWMANVILLE - BOARDROOM / VIA MICROSOFT OFFICE TEAMS).

Voting Members:					
P	Cordelia Clarke Julien, Chair	P	Lewis Hooper	P	Ijade Maxwell Rodrigues
P	Christine Ashton	P	Duncan Mathieson	P	Bill Sims
P	Melissa Belliveau	P	Mark Mulima	P	Mary Flindall-Simpson
P	Shashi Bhatia	P	Steven Murphy	P	Dr. Kirk Stewart
P	Scott Briggs	R	Anita Neeson	P	Rachel Traore-Takura
P	Peter Hobb	P	Anuj Pasrija		
Other Members:					
P	Cynthia Davis (Ex Officio)	P	Dr. Randy Wax (Ex Officio)	P	Dr. Megha Suri (Ex Officio)
P	Petrina McGrath (Ex Officio)	R	Dr. Julie Ann Francis (Ex Officio)	P	Sharon Pye, (Recorder)
P	Dr. Rebecca Wray				
Guests:					
P	Chris Squire	P	Tabitha Carrol	P	Cheri Smith
P	Annette Down	P	Pauline Warden	P	Nancy Shaw
P	Shara Santan	P	Dr. Nadia Ismiil	P	Kirsten Burgomaster
P	Brian Pollard				
P= Present R=Regrets TC= teleconference					

1. LAND ACKNOWLEDGEMENT

P. Hobb shared the Land Acknowledgement which included his reflections and commitment to reconciliation.

2. CALL TO ORDER

2.1 Strategic Planning at a Glance

The Strategic Plan at a Glance outlines the strategic directions and annual priorities. This document is included in the package each month and is meant as a reminder to help ensure the Board of Trustees remains aligned with the organization's strategic goals and objectives.

2.2 Declaration of Conflict of Interest

No conflict of interest was declared.

2.3 Approval of Agenda

The following edits were made to the open agenda:

- Item 4.1 - Board of Trustees Draft Open Meeting Minutes: October 17, 2024 – Deferred
- Item 4.2.4 - 2024/25 Resources Committee Work Plan – Deferred
- Item 4.2.5 – 2024/25 Board Work Plan Approval - Deferred

MOTION: It was MOVED by M. Belliveau and SECONDED by S. Bhatia that the Board of Trustees approves the revised Open Agenda for the Lakeridge Health Board of Trustees meeting held November 21, 2024.

CARRIED

3. DISCUSSION AGENDA

3.1 Disaggregate Data from Patient Experience

The organization has integrated patient experience surveys into the oversight of the Quality Committee and clinical program reporting. Recent collaboration with external advisors has emphasized embedding inclusive practices, such as analyzing feedback by site and demographic factors, including gender. This approach aims to identify variations in patient experiences across different populations and locations.

Currently, six surveys cover various areas, with plans to expand in the upcoming year. Standardized questions allow benchmarking, while program-specific questions tailor feedback collection. Leaders have access to data through Power BI, enabling immediate responses to feedback and quarterly trend analysis. A standard question across surveys evaluates whether patients received enough information to address concerns about their conditions.

Optional demographic questions address factors like language, race, gender identity, and accessibility. While participation in these questions remains voluntary, building trust within communities is a priority. Survey data is filterable by program, site, and unit, helping identify disparities in patient experience, as demonstrated by breaking down results by gender and site.

Plans include refining demographic insights (e.g., by age or residential tenure) and carefully balancing survey length to ensure response quality. The transition from a previous survey instrument to the current one aims to enable better benchmarking with external organizations, a goal set for the upcoming year. This work represents ongoing efforts to create a more equitable and responsive healthcare system, addressing patient needs and driving quality improvements through detailed feedback.

3.2 Financial Update

Key updates included progress in financial performance and operational adjustments. Year-to-date results show a more favorable projection for the end of the year, although the most likely scenario still remains a large deficit. An uptick in Overtime and Sick Time in October was noted, however this is likely related to the new scheduling system implementation as opposed to a change in fundamental use.

The government's ongoing efficiency review has advanced, with new comparable data being assessed. This data will help refine resource planning and align with operational goals. Further updates are expected as the review continues.

4. CONSENT AGENDA: FOR DECISION

4.1 Board of Trustees Draft Open Meeting Minutes: October 17, 2024

This item has been deferred to the next Board of Trustees meeting.

4.2 Recommended by Governance Committee

4.2.1 Mental Health & Addictions CAP: Next Steps

MOTION: It was MOVED by I. Maxwell Rodrigues and SECONDED by C. Ashton that as 2

recommended by the Governance Committee, the Board of Trustees approves the Mental Health and Addictions CAP be sunset and that members be offered opportunities to participate in the MHA Integrated Planning Committee, Client and Family Advisory Committee and/or the geographic four (4) CAPs across Durham Region.

CARRIED

4.2.2 Overview of Board Nominations Process

MOTION: It was MOVED by S. Murphy and SECONDED by S. Briggs that as recommended by the Governance Committee, the Board of Trustees approves the recruitment process and timelines outlined for the 2025/26 Board Recruitment.

CARRIED

4.2.3 Terms of Reference Review: IDEAA, Quality & Resources Committees & Community Advisory Panel

MOTION: It was MOVED by R. Traore-Takura and SECONDED by P. Hobb that as recommended by the Governance Committee, the Board of Trustees approves the Terms of Reference for IDEAA, Quality & Resources Committees & Community Advisory Panel.

CARRIED

4.2.4 2024/25 Work Plan Approval: IDEAA, Quality & Resources Committees

MOTION: It was MOVED by Dr. K. Stewart and SECONDED by B. Sims that as recommended by the Governance Committee, the Board of Trustees approves the 2024/25 Work Plans for IDEAA & Quality Committees. The Work Plan for Resources Committee has been deferred to the next Board of Trustees meeting.

CARRIED

4.2.5 2024/25 Board Work Plan Approval

This item has been deferred to the next Board of Trustees meeting.

4.2.6 Lakeridge Health Foundation: Donor Naming Opportunity

MOTION: It was MOVED by A. Pasrija and SECONDED by I. Maxwell Rodrigues that as recommended by the Governance Committee, the Board of Trustees approves to name Clinic 1, in the Durham Regional Cancer Centre in honor of The Etta I. Jackson Charitable Foundation and to post a plaque located at the Rapid Response Oncology Clinic (in DRCC) in honor of The Jeremiah F. Coughlan Charitable Foundation.

CARRIED

4.3 Recommended by Resources Committee

4.3.1 Bowmanville Hospital Redevelopment Final Submission Signoff

The following motion was submitted via E-Vote on November 21, 2024. With a vote of 100% in favour.

MOTION: It was MOVED by S. Murphy and SECONDED by P. Hobb that as recommended by the Resources Committee, the Board of Trustees approve the Chair of the Board of Trustees to sign the Stage 2 Final Capital Submission to the Ministry of Health for the Bowmanville Redevelopment project, due November 29, 2024.

CARRIED

5. **CONSENT AGENDA: FOR INFORMATION**

MOTION: It was MOVED by M. Belliveau and SECONDED by S. Bhatia to receive the Lakeridge Health Board of Trustees November 19, 2024, Consent Agenda for Information Items 5.1 – 5.13.

- 5.1 Board Chair Report
- 5.2 Chief Executive Officer Report
- 5.3 Chief of Staff Report
- 5.4 Governance Committee Draft Meeting Minutes: November 6, 2024
- 5.5 Resources Committee Draft Meeting Minutes: November 8, 2024
- 5.6 Quality Committee Draft Meeting Minutes: November 7, 2024
- 5.7 IDEAA Committee Draft Meeting Minutes: November 5, 2024
- 5.8 Medical Advisory Committee Draft Meeting Minutes: October 22, 2024
- 5.9 Board Committee Chair Consolidated Report
- 5.10 2024/25 Q2 Board Member Attendance & IDEAA Training Report
- 5.11 2024/25 Q2 Enterprise Risk Management (ERM) Update
- 5.12 2024/25 Q2 Corporate Scorecard and Performance Indicators
- 5.13 2024/25 Q2 Community Advisory Panel (CAP) Update

CARRIED

MOTION TO MOVE IN-CAMERA

MOTION: It was MOVED by L. Hooper and SECONDED by D. Mathieson to move in-camera.

CARRIED

6. **IN-CAMERA MATTERS**

MOTION TO COME OUT OF IN-CAMERA

MOTION: It was MOVED S. Murphy and SECONDED by C. Ashton to come out of in-camera.

CARRIED

MOTION TO APPROVE ACTIONS TAKEN IN-CAMERA

MOTION: It was MOVED by I. Maxwell Rodrigues and SECONDED by A. Pasrija to accept actions taken in-camera.

CARRIED

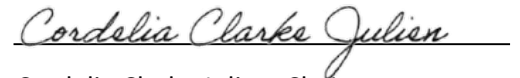
7. **TERMINATION OF MEETING**

7.1 Next Meeting: December 19, 2024

7.2 Adjournment

MOTION: It was MOVED by S. Murphy and SECONDED by S. Briggs that the Board of Trustees approves adjournment of the meeting of November 21, 2024.

CARRIED


Cordelia Clarke Julien, Chair