



Help and Guidance After a Death

It does not seem to matter how prepared we are – or are not. When a loved one passes away, we can feel numb and unsure of what to do next. Our team is here to support you. Please speak with us if you need assistance or if you have questions.

Your First Phone Calls

- Family members and close friends
- Religious or spiritual leader
- Nursing or retirement home
- Funeral home
- Family Doctor
- Employer or school

Following the death

Over the first few hours, you may wish to:

- Collect all of your loved one's belongings.
- Let the team know if you have any spiritual or religious needs we can support. Soon after your family member has passed, we will clean their body and they will be transferred to the morgue.
- Choose and contact a funeral home. They will take care of transferring your loved one and will guide your family through making plans. They can also help you with legal, financial, and other questions. Most funeral homes have someone you can speak with 24 hours per day.

Other Considerations

- If your loved one made a will, refer to it for the name of their executor and for any directions.
- If you have insurance forms that need to be completed, contact their family doctor.
- If your loved one was a Veteran, the funeral will be covered through the Department of Veteran's Affairs.
- If you need help with funeral expenses, call Social Services to see what supports you may be eligible to access: 905-428-8982.

Funeral Homes in Durham Region

Ajax	<ul style="list-style-type: none"> • Accettone Funeral Homes Ltd. 384 Finley Avenue, Ajax, ON L1S 2E3, (905) 428-9090 • McEachnie Funeral Home Ltd. 28 Old Kingston Rd., Ajax, ON L1T 2Z7, (905) 428-8488
Beaverton	<ul style="list-style-type: none"> • Mangan Funeral Home 332 Osborne Street, Beaverton, ON L0K 1A0, (705) 426-5777
Bowmanville	<ul style="list-style-type: none"> • Morris Funeral Home 4 Division Street, Bowmanville, ON L1C 2Z1, (905) 623-5480 • Northcutt Elliott Funeral Home 53 Division Street, Bowmanville, ON L1C 2Z8, (905) 623-5668
Cannington	<ul style="list-style-type: none"> • Thorne Funeral Home 109 Laidlaw Street South, Cannington, ON L0E 1E0, (705) 432-2672
Courtice	<ul style="list-style-type: none"> • Courtice Funeral Chapel Ltd. 1587 Highway #2, Courtice, ON L1E 2R7, (905) 432-8484
Oshawa	<ul style="list-style-type: none"> • AFTERCARE Cremation & Burial Service 901 Simcoe Street North, Oshawa, ON L1G 4W1, (905) 432-9424 • Armstrong Funeral Home Ltd. 124 King Street East, Oshawa, ON L1H 1B6, (905) 433-4711 • DeStefano Funeral Services Inc. 1289 Keith Ross Drive, Oshawa, ON L1H 7K4, (905) 440-3595 • McIntosh-Anderson-Kellam Funeral Home 152 King Street E., Oshawa, ON L1H 1B6, (905) 433-5558 • Oshawa Funeral Home 847 King Street West, Oshawa, ON L1J 2L4, (905) 721-1234
Newcastle	<ul style="list-style-type: none"> • Newcastle Funeral Home Ltd. 386 Mill Street South, Newcastle, ON L1B 1C6, (905) 987-3964
Pickering	<ul style="list-style-type: none"> • Simple Alternative Funeral Centre 1057 Brock Road, Pickering, ON L1W 3T7, (905) 686-5589
Port Perry	<ul style="list-style-type: none"> • Wagg Funeral Home Ltd. 216 Queen Street, Port Perry, ON L9L 1B9, (905) 985-2171 • Low & Low Funeral Home 1763 Reach Road, Port Perry, ON L9L 1A6, (905) 985-7331
Sunderland	<ul style="list-style-type: none"> • Thorne Memorial Chapel 98 River Street, Sunderland, ON L0C 1H0, (705) 432-2672
Uxbridge	<ul style="list-style-type: none"> • Low & Low Limited 23 Main Street South, Uxbridge, ON L9P 1J4, (905) 852-3073
Whitby	<ul style="list-style-type: none"> • Barnes Memorial Funeral Home 5295 Thickson Road North, Whitby, ON L1M 1W9, (905) 655-3662 • Mount Lawn Memorial Chapel & Reception Centre 21 Garrard Road, Whitby, ON L1N 3K4, (905) 665-0600 • W.C. Town Funeral Chapel 110 Dundas St. East, Whitby, ON L1N 2H7 (905) 668-3410